

Dearest Shamroc family,

It has been an incredibly trying few days as we make decisions regarding the future of Shamroc Cattery and Kennels, keeping in mind the welfare of all of your and Cathy's precious animals, and Cathy's wishes in the case of her passing.

We are pleased to announce that with the volunteering of assistance from Cathy's dear friends, we have made arrangements to keep Shamroc open and functioning over the busy holiday season and of course, striving to meet Cathy's high standards of care and procedures of how animals should be cared for, treated and socialised.

Cathy had the most amazing relationships with you, her friends, more than just customers and of course your animals that she treated and talked about as if they were her own.

We apologise for the disruption caused to any of your holiday plans and as would be Cathy's wishes we will endeavour to honour any prior arrangements made.

To the multitude of friends and customers with pets at Shamroc who I have spoken to over the past few days, I send my greatest appreciation and massive hugs for the support and understanding you have shown.

With no access to Cathy's phone and our first priority being the animals' welfare, we did ask customers to try to see what plans could be made to place their animals with friends family and neighbours.

We have since been able to access some information on animals, clients and booking details and with the huge support of her friends we have made arrangements to keep Shamroc open for the holiday season.

This time will give the Irving family some breathing room to make the difficult decisions regarding Shamroc and handle the details of Cathy's estate.

With that said, we unfortunately don't have access to all Cathy's client and booking information, so we do urge, if you have been in touch with Cathy to please touch base with us to fill in any gaps we may have.

With such long standing relationships, I know Cathy would have wanted to fulfil her obligations to you and your pets, preferably not disrupting holiday and family plans any more than could be avoided.

To the customers who have collected their pets, we apologise for this disruption and offer that if you would like to place your animals back in our care, we will care for them until your return, striving to meet the same high standards Cathy would have insisted on.

As we have done our best to navigate the important decisions to be made, I have spoken to you all in person and encourage you to contact us directly to discuss your feelings as I know money has been paid and holidays have been booked.

Shamroc will continue under the care of Walter Wunderlich, who has intimate knowledge of the animals and running of Shamroc with the close support of staff and Cathy's skilled friends, who I am so grateful to have had the chance to be one of.

For any questions please WhatsApp Walter Wunderlich on 071-233-9825 or myself, Nicholas Ings on 079-392-9839.